



NAAC SSR - DVV Clarification Response

Criterion 5 – Student Support and Progression

Key Indicator 5.1 -Student Support

- 5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases**
- 1. Implementation of guidelines of statutory/regulatory bodies**
 - 2. Organization wide awareness and undertakings on policies with zero tolerance**
 - 3. Mechanisms for submission of online/offline students' grievances**
 - 4. Timely redressal of the grievances through appropriate committees**

Findings of DVV:

- 1. Proof of constitution of internal committees / Grievances Committee formation / other committees as per UGC norms.**
- 2. Circular/web-link/ committee report justifying the objective of the metric.**
- 3. Minutes of the meetings of student grievance committee, as per metric.**

Response:

1. Details of constitution of internal committees / Grievances Committee formation / other committees as per UGC norms **Annexure 1.**
2. Details of Circular/web-link/ committee report justifying the objective of the metric **Annexure 2.**
3. Details of Minutes of the meetings of student grievance committee, as per metric **Annexure 3.**

Sr.No	Findings of DVV	Response	Link to Response of HEI
1.	Proof of constitution of committees as per UGC norms.	Details of constitution of internal committees / Grievances Committee formation / other committees as per UGC norms Annexure 1.	Click Here
2	Circular/web-link/ committee report justifying the objective of the metric	Details of Circular/web-link/ committee report justifying the objective of the metric Annexure 2.	
3	Minutes of the meetings	Details of Minutes of the meetings of student grievance committee, as per metric Annexure 3.	